

Homeless and Housing Resource Center (HHRC) New Staff Orientation Guide

HHRC is a central hub of easily accessible, no-cost training for health and housing professionals in evidence-based practices that contribute to housing stability, recovery, and an end to homelessness. While we offer an expansive library of [resources](#), [webinars](#), and [online courses](#), these tools offer valuable primers for new professionals in their first three months.

Understanding Substance Use

- Opioid Use
 - [Toolkit: Part I](#) and [Webinar](#)
 - [Toolkit: Part II](#) and [Webinar](#)
 - Online Course: [Whole-Person Care for Opioid Use Disorder](#) (3.0 CEUs)
- Methamphetamine Use
 - [Toolkit](#) and [Webinar](#)
 - Online Course: [Supporting People Who Use Methamphetamine](#) (1.5 CEUs)
- Xylazine Use
 - [Fact Sheet](#) and [Webinar](#)

Understanding Serious Mental Illness

- Serious Mental Illness and Homelessness
 - Online Course: [Serious Mental Illness and Homelessness](#) (1.5 CEUs)
 - [Webinar](#)
- Psychotic Disorders
 - Webinar: [Introduction to Psychotic Disorders](#)
 - Webinar: [Outreach and Housing Support Individuals with Psychotic Disorders](#)

Achieving and Maintaining Housing

- Toolkits and Fact Sheets
 - [Effective Property Management Strategies](#)
 - [Helping Individuals Experiencing Homelessness Obtain Identification Documents](#)
 - [Fair Housing Protections for People with SMI, SUD, or COD](#)
- Webinars
 - Three-part Learning Community: [Supportive Housing Models that Work](#)
 - [Helping Individuals Experiencing Homelessness Obtain Identification Documents](#)
- Online Course
 - [Introduction to Housing Models, Housing Navigation, and Engagement](#) (4 CEUs)

Treatment Models and Engagement

- Online Courses
 - [Introduction to Treatment Models & Engagement](#) (3 CEUs)

- [Trauma-Informed Outreach and Engagement](#) (3 CEUs)
- Webinars
 - Four-part Learning Community: [Trauma-Informed Outreach and Engagement](#)
 - [Street Medicine for Unsheltered Individuals: Serving People Where They Are](#)